

Quality Policy

ECI Technology Group Inc. is a Toronto, Ontario based Provider of Electronic Assemblies to wide range of industries; including automotive, medical, commercial, aerospace, and military.

We have established this Quality Policy to be consistent with the purpose and context of our organization. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers', regulatory, Health Canada regulations and legislative requirements as well as our commitment to continually improve our management system.

Customer focus: As an organization we have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: ECI Technology Group Inc's Top Management is committed to creating and maintaining a working environment in which people become fully involved in achieving our objectives.

Engagement of people: As an organization we recognize that people are the essence of any good business and that their full involvement enables their abilities to be used for our growth.

Process approach: As an organization we understand that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: We have committed to achieving continual improvement across all aspects of our Quality Management System (QMS); it is one of our main annual objectives.

Evidence-based decision making: As an organization we have committed to only make decisions relating to our QMS following an analysis of relevant data and information.

Relationship management: ECI Technology Group Inc. recognizes that an organization and the relationship it has with its external providers are interdependent and a mutually beneficial relationship enhances the ability of both to create value.

Our policy is also to meet the requirements of other interested parties and in meeting our social, environmental, charitable, regulatory and legislative responsibilities.

We have produced quality objectives that relate to this Quality Policy and they can be found in document 200 Quality Objectives.

This Quality Policy is available and communicated to all interested parties as well as being made available to the wider community through publication on our Website, Company Noticeboard and Intranet.

Authorized by: Jash Patel

Position: CEO

Date Approved: 26th October, 2023

Review Date: 1st November, 2023